



# Social Media Analysis with Active Online Learning to Support Crisis Management

Ch. Surekha<sup>1</sup> | B. N. Srinivasa Gupta<sup>2</sup>

<sup>1</sup>Master of Computer Applications (MCA), SVKP & Dr K S Raju Arts & Science College(A), Penugonda, W.G.Dt., A.P, India

<sup>2</sup>Associate Professor in Computer science, SVKP & Dr K S Raju Arts & Science College(A), Penugonda, W.G.Dt., A.P, India

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## ABSTRACT

People express and discuss various circumstances they are involved in, such as crises, on social media (SM). Therefore, it makes sense to employ SM contents to aid crisis management, particularly by disseminating important and little-known information about the crises in real-time. As a result, we suggest the AOMPC, a brand-new active online multiple-prototype classifier. It finds pertinent information about a crisis. AOMPC is a data stream-operating online learning algorithm that has active learning mechanisms to actively query the label of ambiguous unlabeled data. A fixed budget technique is employed to limit the number of queries. AOMPC often accepts data streams with partial labelling. Two types of data were used to evaluate AOMPC: (1) synthetic data, and (2) SM data from Twitter-related sources

## 1. INTRODUCTION

Identification of precise activities that must be taken prior to (prevention, preparedness), during (response), and after (recovery and mitigation) a crisis is the main responsibility of crisis management. Utilizing information from a variety of sources, including the general public's observations of emergency situations, is beneficial for carrying out these jobs efficiently. Emergency operations centres could act and plan the rescue and reaction with the help of such data. In recent years, several studies have looked into how social media can be used as a source of information for effective crisis management. Several of these investigations, includes Attacks in Norway, the collapse of the Minneapolis Bridge, a wildfire in California, floods in Colorado, and bushfires in Australia People's

widespread use of SM compels (re)evaluation of public interaction.

Utilizing user-generated material from social media serves the primary purpose of separating relevant information from worthwhile data. As a means of discrimination, classification is what we suggest. The classifier functions as filtering equipment. It recognises significant SM items (like tweets) connected to the event of interest with the user's assistance. To detect sub events, the chosen items are employed as triggers. Keep in mind that a crisis is an event, whereas sub-events are the subjects that are frequently addressed (such as hotspots like flooding, bridge collapses, etc. in a particular section of a city) during a crisis. By combining the messages sent on SM networks that discuss the same

exact subject, these sub-events can be found [48], [51]. A Learning Vector is what we suggest.

Initiated by Kohonen [32], self-organizing maps (SOM) are an unsupervised variation of prototype-based categorization, commonly referred to as LVQ. Prototypes are initialised and modified in this situation (e.g., randomised). In order to pinpoint crucial hotspots in the context of crisis management, SOM was also applied [50].

Robotics, pattern recognition, image processing, text classification, and other fields have all seen the use of LVQ [20], [32], [62]. LVQ - in the situation Hammer et al. [25] investigate the use of similarity representation as opposed to vector-based representation. An technique to learning metrics for various LVQ classification tasks is described by Mokbel et al. [40]. To automatically adapt metric parameters, they propose a metric adaptation approach.

LVQ, fuzzy LVQ, and other offline multiple prototype classifiers are reviewed by Bezdek et al. in their review in [6].

In Biehl et al. [7], a summary of various prototype-based learning strategies is provided. We deal with online real-time classification in this paper and provide a multi-prototype quantization approach, where the winning prototype is modified based on the input. The algorithm particularly depends on online learning and active learning.

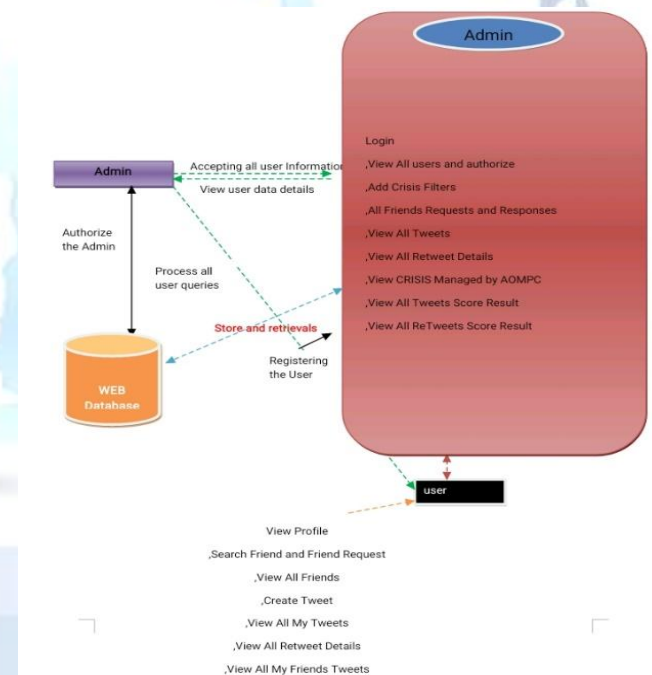
## 2. LITERATURE SURVEY

**Multiple Prototype Classification and LVQ Classification**  
A prototype-based classification approach operates on data items mapped to a vector representation (e.g., vector space model for text data). Data points are classified via prototypes considering similarity measures. Prototypes are adapted based on items related/similar to them. A Rocchio classifier [37] is an example of a single prototype-based classifier. It distinguishes between two classes, e.g., "relevant" and "irrelevant".

In real world-scenarios, due to the nature of the data, it is often not possible to describe the data with a single prototype-based classifier. Multiple prototype classifiers (i.e., several prototypes) are needed. Self organizing maps (SOM) introduced by Kohonen [32] are an unsupervised version of prototypebased classification, also known as LVQ.

In this case, prototypes are initialized (e.g., randomized) and adapted. SOM was also used for SM analysis in the context of crisis management to identify important hotspots [50]. LVQ has been applied to several areas, e.g., robotics, pattern recognition, image processing, text classification etc. [20], [32], [62]. LVQ - in the context of similarity representation, rather than vector-based representation - is analyzed by Hammer et al. [25]. Mokbel et al. [40] describe an approach to learn metrics for different LVQ classification tasks. They suggest a metric adaptation strategy to automatically adapt metric parameters. Bezdek et al. [6] review several offline multiple prototype classifiers, e.g., LVQ, fuzzy LVQ, and the deterministic Dog-Rabbit (DR) model. The latter limits the movement of prototypes and is similar to our approach.

## 3. ARCHITECTURE:



## 5. RESULTS



View Tweet CRISIS Management by novel active online multiple-prototype classifier (ACOMP)

Flood Related Crisis By User Reviews...

Retweeted User	Tweet Title	Retweet Review Details	Retweeted Date	Tweet Owner
harshid	Monahil_Floods	This Flood is very larger and alot of new people	12/09/2022 12:29:48	savika
adithia	Monahil_Floods	We want to help to people for those who stuck on this flood	12/09/2022 12:47:57	savika
revaan	Monahil_Floods	very dangerous Flood that I had never seen before	12/09/2022 12:49:22	savika

Swabiles Related Crisis By User Reviews...

Retweeted User	Tweet Title	Retweet Review Details	Retweeted Date	Tweet Owner
revaan	Waters_Hashites	The fire on bridge between forests are dangerous	12/09/2022 12:26:06	savika
harshid	Waters_Hashites	This type of fire is very dangerous	12/09/2022 12:25:14	savika

## 6. CONCLUSION

The streaming analysis for identifying relevant and irrelevant data items is presented in this study. By taking into account the active learning mechanism, it involves the user in the learning process. We assessed the framework using various datasets, settings, and active learning techniques. In order to understand the behaviour of the algorithm, we took into account both synthetic datasets and real-world social media datasets pertaining to emergencies. To demonstrate the proposed algorithm's strong performance with various parameter settings, we compared it to a number of already-existing methods. As stated in Section 4.6, the technique can be expanded to address a variety of problems, such as non-contiguous class distribution, dynamic budget, and dynamic deletion of stale clusters.

### Conflict of interest statement

Authors declare that they do not have any conflict of interest.

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Kakinada (JNTUK),Kakinada, India. His research interests include Data Mining, Cyber Security, Artificial Intelligence

### Authors Biography



Ch. Surekha currently pursuing MCA in SVKP & Dr K.S Raju Arts & Science College affiliated to Adikavi Nannaya University, Rajamahendravaram. His research interests include Data Structures, WebTechnologies, Operating Systems and Artificial Inteligence.



**B.N.Srinivasa Gupta** is working as Associate Professor in SVKP &Dr K S Raju Arts & Science College, Penugonda, A.P. He received Masters Degree in Computer Applications from Andhra University and Computer Science & Engineering from Jawaharlal Nehru Technological University