

# Trends and Hype around Big Data

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## ABSTRACT

Big data has become the transformative force in technology and business. Big data lets the organization use huge structured and unstructured data to improve its decision-making. The arrival of Apache Hadoop, NoSQL databases, and cloud computing made analytics accessible to companies of all sizes, thus helping them streamline operations and gain a competitive edge. Industries such as retail, healthcare, and finance embraced big data to personalize services, predict trends, and enhance customer experiences. However, the implementation of big data has also highlighted significant challenges, including data quality, skill shortages, and ethical concerns around privacy. Despite the excitement over big data, many companies are still facing a series of challenges due to high expectations and less planning. As big data grows, it becomes clear that careful planning, skilled professionals, and responsible use of data are essential to benefit from it.

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## Big Data Trends

Big data is a concept that has drastically changed technology and business over the last decade. Big data has gained much momentum due to new technology and an exponential increase in data creation. The more data one has, the more valued the company will be. Indeed, the transition from traditional means of managing data to more modern methods of handling volumes in varied formats had begun [1]. Businesses have realized that analysis of this data could help them make better decisions and further streamline their operations. Using big data has become a matter of survival to remain competitive in the market.

## The Emergence of Big Data

The term "big data" itself only became widely used in the early 2000s, though the actual origins go even further. With the growth in the Internet and other digital technologies, data is produced with incredible speed. Unstructured data from numerous sources, such as social media, sensors, and smartphones, became as important as structured data [2]. This was a new development in data analysis, where businesses and organizations started to understand the value of

big data in insight acquisition and decision-making.

Organizations soon recognized that their existing tools for dealing with data were inadequate in handling the volume and variety of data they were obtaining. As such, organizations needed to build new tools to store, process, and analyze huge volumes of data more effectively. After that, technology evolved toward distributed computing, where data resides across multiple servers rather than within a computer.

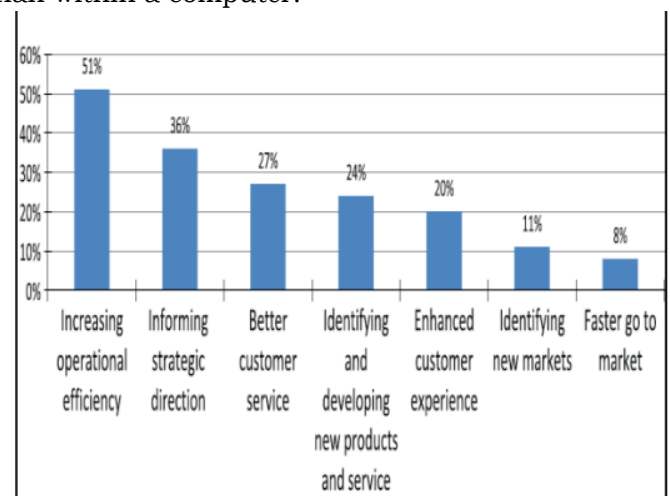


Image 1: The benefits of big data to business, [14]

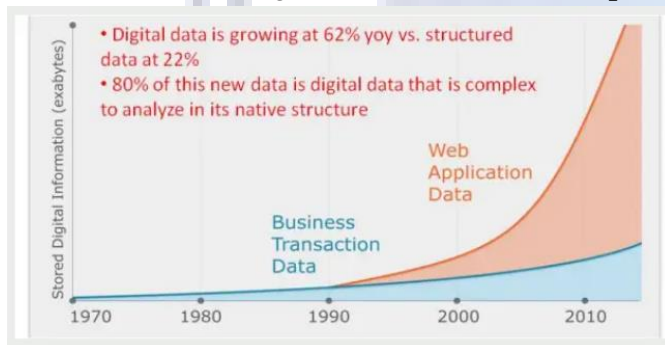
Big data helps businesses in many ways. It improves operational efficiency (51%) by making processes faster and smoother. It also supports strategic planning (36%) by providing valuable insights for decision-making. Big data enhances customer service (27%) by understanding customer needs better. Lastly, it helps businesses create new products and services (24%) by spotting trends and opportunities in the market. This leads to better performance and growth overall.

### The Hype Around Big Data

In the early days, big data received high attention because people thought it would give businesses a better understanding of customer behavior, improve operations, and help predict future trends [10]. As the amount, speed, and types of data grew, so did the excitement over what big data could do. Companies saw big data as a tool that might change how they made decisions and ran their businesses. By 2010, the rush was on to create the technology and systems to store, manage, and analyze all this data [11]. Businesses wanted to capitalize on big data to stay competitive and make wiser choices. Big data expectations were high, and it would solve many business problems for many.

Much of the early discourse on big data was heavily focused on the volume of data, often at the expense of other aspects, such as data quality, governance, and security. Organizations raced to gather as much data as possible, thinking that this would automatically lead to better insights. This perpetuated a "data hoarding" mentality wherein companies amassed large volumes of data without well-thought-out strategies on how to analyze and use it effectively.

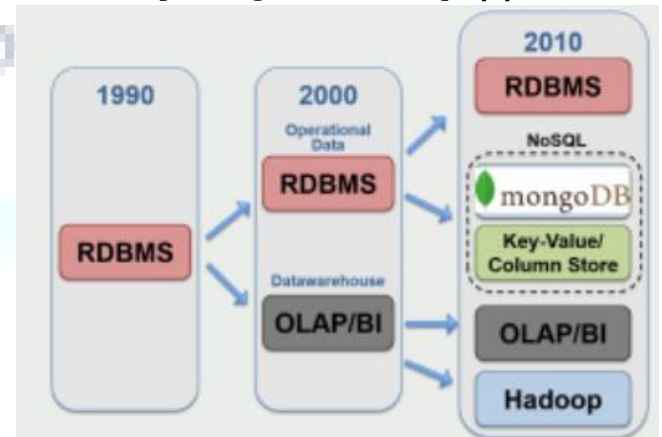
### The Rise of Big Data Technologies The Advent of NoSQL Databases and Hadoop



**Image 2: the Rise of digital data [13]**

In 2010, digital data was increasing at a staggering rate of 62%, while structured data grew at 22%. However, due to unstructured data,

approximately 80% of such digital data was not in an analytical format [13]. This challenge led to the growth of Apache Hadoop, an open-source framework designed to handle large volumes of unstructured data. Hadoop's ability to store and process vast amounts of data in a distributed manner revolutionized data analysis, enabling organizations to manage and derive insights from the ever-expanding data landscape [3].



**Image 3: the Rise of NoSQL database, (17).**

NoSQL databases, like MongoDB and Cassandra, also received equal momentum with Hadoop. Unlike traditional databases, which were made of rows and columns, NoSQL databases could handle various types of data: text, images, and videos. This flexibility made them useful in managing complex and varied data in big data projects [4]. Thus, it makes it rather easy for a business to manage all sorts of data and expand its systems. Data warehousing solutions, like Amazon Redshift and Google BigQuery, also became essential. These tools helped businesses analyze large datasets quickly and efficiently.

### The Role of Cloud Computing

Cloud computing has become one of the most important trends that allow businesses to enhance their big data analytics. At the beginning of the 2010s, companies like AWS started to offer cloud services, which meant scalable storage and processing. This means Businesses can handle and store vast volumes of data without spending much money on overpriced hardware [5]. Instead of buying their servers, companies could pay for cloud services based on their needs, thus finding it affordable for businesses of all sizes.

Cloud computing also made strong analytics tools available to many more companies than just the big ones. It helped in the rise of Software as a Service, or SaaS, that offered user-friendly software over the internet. This has

allowed non-technical staff to analyze data with ease. For example, the marketing team can analyze customer data using cloud-based tools without the involvement of a data scientist, thus making data-driven decisions within reach for everyone.

Gartner, one of the leading research groups estimates that the global cloud services industry will reach more than \$ 68 billion by the end of 2010 [15]. They represent a 16.6% increase on its revenue from last year standing of \$ 58.6 bn. The market is estimated to grow further to \$148.8 billion by 2014. In comparison, IDC forecasts a more conservative \$55.5 billion for 2014.

Technology/ Innovation	Description	Impact/ Significance
<b>Hadoop</b>	Open-source framework for distributed data storage/processing.	Enabled scalable, cost-effective big data handling.
<b>NoSQL Databases</b>	Non-relational databases for diverse, high-velocity data.	Provided flexibility for unstructured/semi-structured data.
<b>Cloud Computing</b>	On-demand access to storage and computing via platforms.	Reduced costs and democratized big data access.
<b>Data Warehousing</b>	Centralized structured data storage for analytics.	Supported integration and reporting of large datasets.
<b>Business Intelligence Tools</b>	Tools for data visualization and reporting (e.g., Tableau).	Simplified access to insights through visual dashboards.
<b>Machine Learning Algorithms</b>	Methods to analyze data and make predictions.	Enabled predictive analytics and pattern recognition.

**Table 1 : key technologies and innovations driving the big data landscape**

### Data-Driven Decision Making

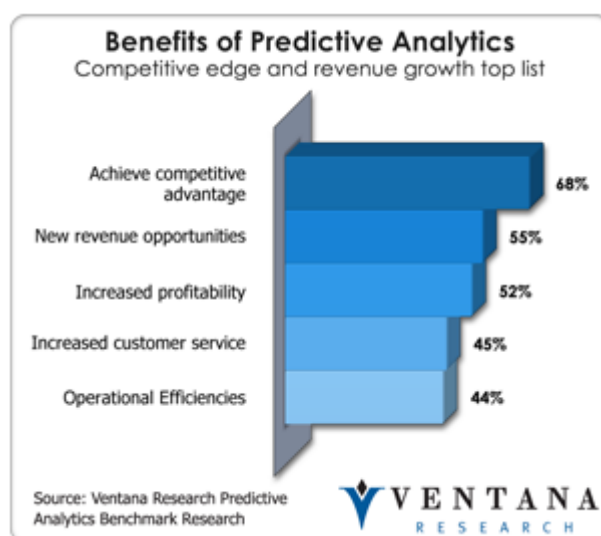
As data became increasingly available, a cultural shift occurred within organizations, enabling the concept of data-driven decision-making. Most businesses started to recognize the strategic value of data as a critical asset. Organizations began to shift away from intuition-based decision-making and embraced analytics to inform their strategies. This trend was evident in the retail, finance, and healthcare industries, where analytics played a huge role in studying customer behavior to optimize operations and improve patient outcomes [6].

Excellent examples of the use of big data for better decision-making include Netflix and Amazon. Netflix used viewer data to decide which content must be prepared and recommended for viewers. Amazon took customer histories to create targeted ads and other product suggestions. These substantially differentiated strategies led to

enormous success. These companies showed how big data analytics could give businesses a strong advantage, making processes smarter and focused on customers. Their success underlined the growth in the importance of big data in modern business, driving other companies to pursue a similar strategy for enhanced performance and effective response to their customers' needs.

### Big Data and Predictive Analysis

By the mid-2000s, analytics started to develop quickly, and the way businesses used data started to change. Most companies initially relied on descriptive analytics, analyzing past data to understand trends like last year's sales patterns. As technology continued to improve, businesses began using predictive analytics to forecast what would happen in the future [7]. Machine learning and statistical models became key, helping predict customer behavior or equipment failures. For instance, e-commerce sites were offering product recommendations based on browser history. Next, prescriptive analytics would predict the outcomes of possible actions and recommend the best course. These capabilities helped businesses make smarter decisions more quickly and refine their strategies to stay ahead of competitors.



**Image 4: benefits of predictive analysis [17]**

Research indicated that big data for predictive analysis has beneficial returns for the business. Concerning the results, 68% of the businesses came up with a competitive advantage because of predictive analysis [17]. It was also discovered that 55% are finding new revenue opportunities, and 52% are witnessing a rise in profitability. Added to these benefits, 45% reported an improvement in customer service. These results clearly show how big data is helpful for businesses in decision-making, finding trends, and enhancing



their operations, which ultimately lead to higher success and growth.



**Image 5: Usage of predictive analysis [17]**

Applications of predictive analysis using big data are endless. For instance, it has been researched that 72% of businesses use big data for forecasting, thus enabling them to predict future trends and make better decisions [17]. Similarly, 67% of businesses use it in marketing, thereby improving targeted campaigns and customer engagement. In addition, 45% of the companies use predictive analysis to enhance customer service, facilitating faster and more personalized support.

### Challenges and Concerns

#### Data quality and integration

One of the challenges organizations face when working with big data is ensuring that data is of good quality and interoperable. Big data came from various sources such as databases, e-mails, and social media, posing a challenge to integrating the data on a single platform [12]. Much of the data was unstructured, while some was structured, which brings the incompatibility issue. If the input was not accurate or complete, neither was the insight from such data. To fix this, companies needed strong rules and systems for managing their data.

#### Staffing and training



**Image 6: obstacles to big data analytics implementation**

One of the big challenges associated with using big data includes the right staff and proper training. The staffing problem constitutes 79% of the challenge since many firms do not have sufficient qualified workers to deal with big data tasks [16]. Training constitutes 77% of it. Working with big data tools also requires special personnel training, who should be able to understand such complex data analysis. If organizations do not have the right staff or proper training, it will be difficult for them to implement big data successfully and obtain all the advantages from it.

#### Overemphasis on Technology

Currently, big data is highly hyped, but most hype is around technology, such as Hadoop, rather than how to solve business problems. Many companies plunged into big data without clear objectives or strategies. They have invested in expensive tools and systems, hoping success would magically follow [8]. However, because these tools were not part of any well-thought-out strategy, they often remained unutilized or failed to deliver results. Companies spent much but did not necessarily get the benefits they expected. This frustration mounted when big data did not meet high expectations. This has been proof that it's not just about having the most advanced technology, but companies have to understand their goals and where big data would be helping them in achieving.

#### Privacy and Ethical Concerns

When companies started to collect increasingly sensitive data about individuals, privacy and ethical issues became hot topics. With big data, tracking what people were doing from social media, shopping habits, and even location data was now possible. While this aided businesses in predicting behaviors, it also begged questions of how much data should be collected and who should have access to it.

Some of the most important concerns were data breaches, which means that hackers

managed to get information regarding things like credit card numbers and health records [9]. Companies have, at times, misused data by selling it for money without asking for their customers' consent or even using it for purposes not consented to. These incidences have left people concerned about their privacy because they are unaware who has their data and how it is used. All these factors, in turn, increased demands for better personal information protection [12]. Governments, regulators, and privacy groups started pushing for more severe data protection rules.

### Integration with Existing Systems

Most organizations fail to utilize big data fully because their older systems do not work well with modern technologies. Traditional software and databases were never designed to handle the size and complexity of big data, making integrating new tools challenging. This delays the process of adopting advanced systems, which in turn is holding businesses from reaping full benefits from big data. Because of this, big data hasn't been able to change industries as quickly as expected.

### Conclusion

Before 2014, big data changed how companies used analytics. New tools and cloud computing made it easier to work with huge data, and businesses made better decisions. Many went for data-driven practices, though several challenges remained at that time, such as how to manage the data well and address ethical issues. While big data has brought many opportunities, it has also shown that it requires careful planning and must be used responsibly.

### Recommendations

Challenge	Recommendation
Data Quality and Integration	Implement robust data management systems and enforce strict data quality standards.
Staffing and Training	Hire qualified personnel and invest in specialized training for existing staff.
Overemphasis on Technology	Develop clear business objectives and align technology investments with strategic goals.
Privacy and Ethical Concerns	Strengthen data privacy policies, seek customer consent, and comply with data protection regulations.
Integration with Existing Systems	Upgrade or modernize legacy systems to ensure compatibility with big data tools.

**Table 2: Recommendations to address big data challenges and concerns**

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